



MDG RENOVATIONS

FLAVIN RESIDENCE

4/14/2026

IMMERSE CONTACT: ANNE KELLEHER

ANNE@IMMERSESTL.COM

314.375.1500

836 HANLEY INDUSTRIAL COURT

BRENTWOOD, MO 63144

S1665754

NOTE: NOT RESPONSIBLE FOR ANY CHANGES TO THE SPECS AFTER THE DATE ABOVE.

Terms & Conditions (Homeowner)

immerse™ OUR ROLE:

- Immerse sells products directly to the design, architectural, plumbing & building trades.
- We love design, and assisting with the selection process. We rely on layouts, plans, & measurements from your on-site professionals. Final product choices are up to you!

KNOW WHAT YOU ARE BUYING, BEFORE YOU BUY:



- Throughout the process, we work to educate you.
- Most items require specific cleaning and maintenance. Be sure to inquire about your products, plus read and save your manuals. Correct and responsible care will preserve the beauty and longevity of your selections.

PRODUCT IMAGES & SPECS:



- We are excited to help build a custom specification for your project! Once you commit to work with us, we may provide model numbers, photos, and appropriate construction documents.

QUOTE APPROVAL & ORDERING:



- Your bid will need final verification for accuracy, finishes, and quantities.
- Special-order items will be non-returnable, non-cancellable, and/or warrant re-stock fees.
- A signed purchase order or written confirmation of the final bid is necessary for us to order your material from our vendors. Verbal orders are not sufficient.

DEPOSIT, PRICING, & PAYMENT:



- Bid pricing is good for 30 days.
- All payments are run through trade partners and their accounts.
- Deposits may be required for special order material as well as to release deliveries.

LEAD TIMES & DELAYS:



- Immerse is a distributor. We do our best to communicate manufacturer production schedules and lead times. All ship dates are estimated and subject to change.
- Please inspect products within 5 days of receipt for accuracy or defects. Unless otherwise noted, installation and/or use constitutes acceptance.

DELIVERIES & MERCHANDISE RECEIPT:



- Immerse offers curbside delivery to jobsites within our local area and for a fee beyond this area.
- A signature is required upon delivery. Missed deliveries may be subject to a re-delivery fee.
- Oversize items may require assistance from your contractor as our drivers travel alone. We will pre-arrange these deliveries.
- Visible damage or shortages should be noted at time of delivery. Clients have 5 business days to report any damages or shortages.

INSTALLATION:



- Products must be inspected prior to installation. Installed merchandise of any kind is non-returnable and non-refundable.
- On-site installers are responsible for reading and matching delivery paperwork with the appropriate products and part numbers prior to installation.
- Immerse does not sell installation services and is not liable for installation defects or damage.

RETURNS & CANCELLATIONS:



- Special-order products cannot be returned or canceled. Please review your quote for such items.
- Non-special-order returns are subject to approval and are subject to restock/return fees plus shipping.
- Credit will be issued based on receipt and inspection of returned product.

WARRANTY & LIMITATIONS OF LIABILITY:



- All goods sold shall be warranted by each individual manufacturer.
- Immerse shall not be liable to the purchaser or any other party in an amount exceeding the net purchase price of the goods. Most manufacturers do not cover labor.

ACCOUNT NAME

SIGNATURE

DATE

THANK YOU FOR YOUR BUSINESS!

CARE & CLEANING INSTRUCTIONS

CARE OF POLISHED NICKEL AND CHROME

Water conditions vary across the country. Chemicals and minerals in the water and air can combine to have an adverse effect on the finish of your fixtures. In addition, polished nickel shares similar characteristics and appearance with sterling silver and a slight tarnishing is normal.

We recommend that you rinse away any traces of soap and gently dry with a clean, soft cloth after each use. This care will maintain the high gloss finish of your fixtures and avoid water spotting.

An occasional application of a pure, non-abrasive wax like Flitz Faucet Wax is helpful in preventing water spot build-up. Light buffing with a soft cloth will produce a high luster.

To remove water spots and tarnishing, apply a small amount of Flitz polish, Simichrome or Gagnon's Sx to the fixture; rub briskly; wipe clean with a clean, soft cloth. Some of these products leave a protective film to retard oxidation.

NOTE: DONOTUSEABRASIVECLEANERSORSOLVENTS

CARE OF BRUSHED NICKEL, ANTIQUE COPPER, GUNMETAL, BRONZE, ANTIQUE SILVER, BLACK NICKEL, WEATHERED BRONZE AND MATTE GOLD PLATED FIXTURES

While luxury finishes plate to a greater thickness and higher quality than standard finishes, they are still jewelry finishes and require special maintenance.

Water conditions vary across the country. Chemicals and minerals in the water and air can combine to have an adverse effect on the finish of your fixtures.

We recommend that you rinse away any traces of soap and gently dry with a clean soft cloth after each use. This care will maintain the high gloss finish of your fixtures and avoid water spotting.

An occasional application of a pure, non-abrasive wax is helpful in preventing water spot build-up and light buffing with a soft cloth will produce a high luster. **Do not allow materials such as toothpaste, nail polish remover, or caustic drain cleaners to remain on the surface.**

Over time, with constant cleaning, the surface of your fixture may begin to show wear. The wear will take the form of faint lines in the highly polished surface.

CARE OF UNLACQUERED BRASS

Unlacquered brass is a true living finish that will change over time. **It is guaranteed to tarnish.** It can be polished with Flitz Polish to return it to its original shine, followed by applying a non abrasive wax like Flitz Faucet Wax. Wipe dry after each use to help prevent water spotting. If "shiny" is the desired look, a great deal of maintenance is necessary.

NOTE: DO NOT USE ABRASIVE CLEANERS OR SOLVENTS

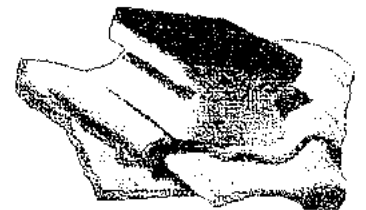


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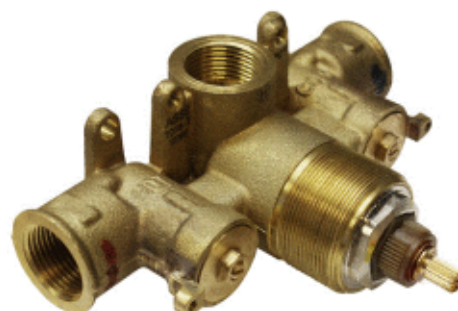
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ANTIQUE GOLD
2 QTY



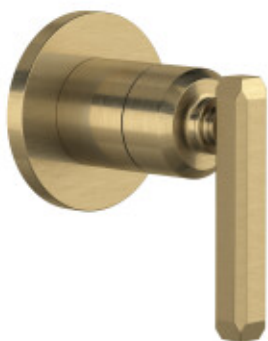
UNDERMOUNT BOWL
WHITE
2 QTY



SHOWER TRIM
ANTIQUE GOLD



SHOWER VALVE



VOLUME CONTROL TRIM
ANTIQUE GOLD
3 QTY



VOLUME CONTROL VALVE
3 QTY



SHOWER HEAD
ANTIQUE GOLD



SHOWER ARM & FLANGE
ANTIQUE GOLD



RAINSHOWER HEAD
SATIN BRASS



6" CEILING ARM
SATIN BRASS



HANDSHOWER BAR
ANTIQUÉ GOLD



HANDSHOWER HOSE
ANTIQUÉ GOLD



HANDSHOWER
ANTIQUE GOLD



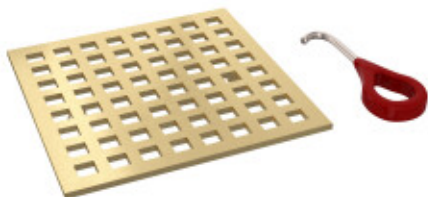
WALL UNION
ANTIQUE GOLD



NEOREST
WHITE



SHOWER DRAIN VALVE



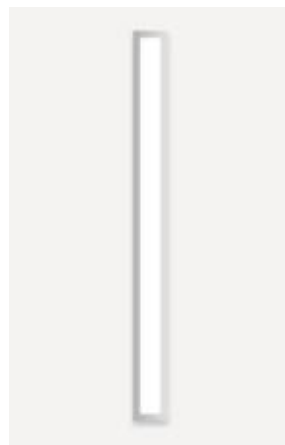
SHOWER DRAIN TRIM
ANTIQUE GOLD



TUB FILLER
ANTIQUE GOLD



TUB FILLER VALVE



MEDICINE CABINET LIGHTING
4 QTY



FREESTANDING SOAKER TUB
WHITE W/POLISHED NICKEL DRAIN



BEVEL EDGE MEDICINE CABINET
2 QTY



STEAM GENERATOR



STEAM CONTROL PACKAGE
SATIN BRASS



Robe Rail 2 Hook
Brushed Gold